

My personalised environment

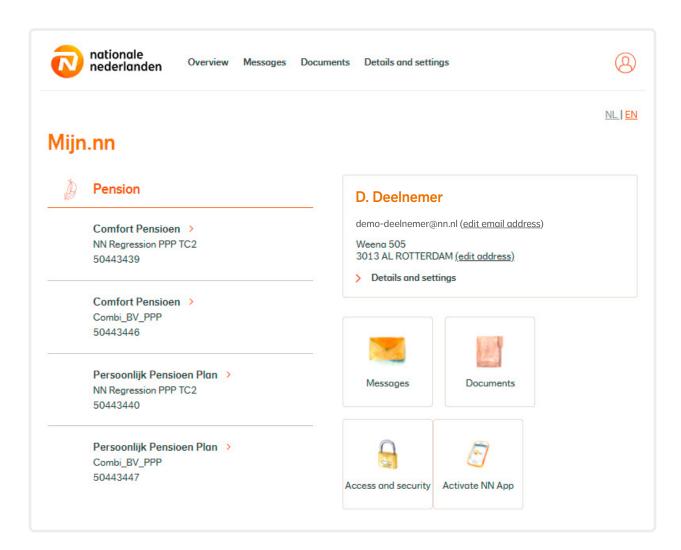
Your personalised environment at Nationale-Nederlanden (mijn.nn)

Your pension environment is part of the personalised environment offered by Nationale-Nederlanden: mijn.nn. Read below for general information about mijn.nn.



All your insurance policies with Nationale-Nederlanden in a single environment

Do you have other products from Nationale-Nederlanden in addition to your pension? If so, you can find your products presented clearly in a single environment: **mijn.nn**. It includes other (older) pension products, insurance policies and bank products.





Activating your account

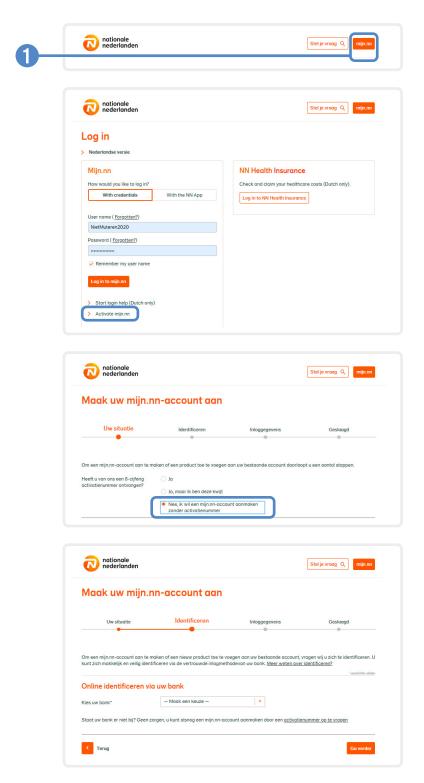
To gain access to the **mijn.nn environment**, you will first need to activate your account. Simply visit **mijn.nn** by clicking the **1 mijn.nn button** at the top of the page.

The fastest way to activate your account is via iDIN. Therefore you'll have to stay in the Dutch version and go to 'Maak uw mijn.nn-account aan'.

If you don't have a Dutch bank account, you cannot activate your account via iDIN. Then go to the English version and click: **Activate mijn.nn**.

What is iDIN?

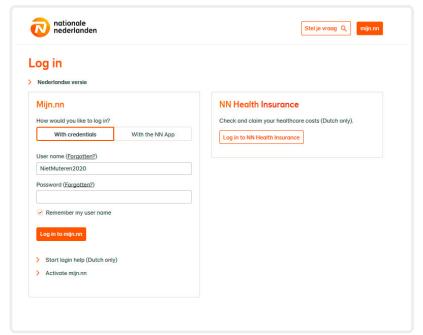
iDIN lets you login quickly in the same way you log in to your bank to access your current account. This means fewer usernames and passwords to remember. You can learn more about iDIN at: www.nn.nl/idin.

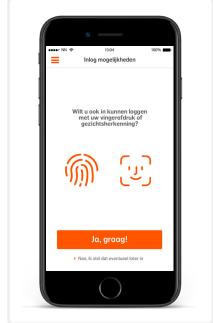




Logging in

You log in to **mijn.nn** with your **login name** and **password**. Do you use the **NN App?** If so, you can log in using **facial recognition** or a **finger print**.





NN App

Would you like to view your details via the **NN App**? Go to **mijn.nn** for instructions (Dutch only).

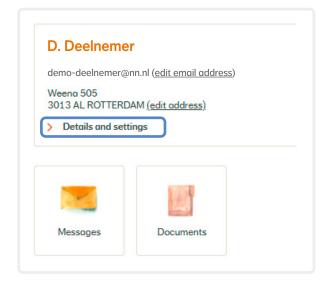
NB: the information in this document is based on a desktop computer. The screens in the **NN App** or on your smartphone will look slightly different. But the route to finding information is identical.





Setting preferred language

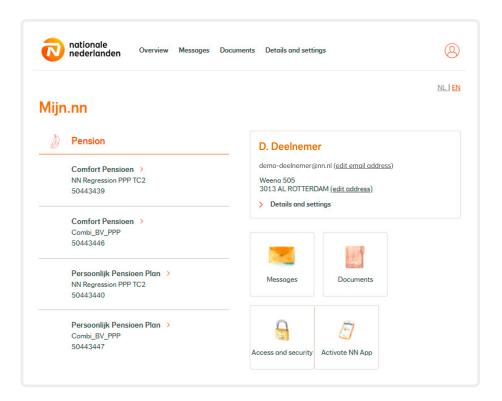
Would you prefer to have the information in **English?** You can change your preferred language via **Details and settings**.





Your personalised pension environment: mijn.nn Financial Future

You will find mijn.nn Financial Future if you click on the product overview page of mijn.nn: Persoonlijk Pensioen Plan. You may first end up on an intermediate page. Then click through to mijn.nn Financial Future.



6 Documents

You can find all documents you receive from us in **Documents**. Such documents include your Uniform Pension Statement (UPS) or Pension 1-2-3, but also documents of other Nationale-Nederlanden products.

